



### RETURNS ADDRESS

Immigrant Ltd  
419 Stockport Road  
Timperley, Altrincham  
Cheshire WA15 7XR  
England UK

### PROBLEM?

+44 (0)161 282 7139  
info@weareimmigrant.com  
weareimmigrant.com

NAME

EMAIL

ORDER No.

ORDER DATE

## WHAT YOU ORDERED

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND	EXCHANGE	NEW SIZE	NEW COLOUR	REASON FOR RETURN
								1. Looks different to image on site 2. Ordered more than one size 3. Arrived too late 4. Poor quality / faulty 5. Doesn't fit properly 6. Doesn't suit me 7. Incorrect item received 8. Parcel damaged on arrival

## RETURN / EXCHANGE POLICY

If you are not happy with your order for any reason, we'll be happy to take the goods back as long as they are unworn/used and still have the labels attached within **14 DAYS** of receiving your order. After this period we reserve the right to accept a refund or exchange.

Returns costs and customs charges must be covered by the customer. We suggest using your local postal service or a courier and use recorded post. Once returned, you will be entitled to an exchange or a refund which will not include the cost of the original postage and packaging.

Exchanges only apply for the same item in a different size or colour.

## HOW TO RETURN YOUR ORDER

1. Complete this form and pop it inside your parcel.
2. Print and attach your shipping label to the outside of your parcel.
3. Send with your chosen shipping service and make sure to record your delivery.
4. Returns will be processed within 7 days from the date of return.